

The logo for Q Coding Platform, featuring a stylized orange and yellow 'Q' icon followed by the text 'Coding Platform' in a bold, sans-serif font with a trademark symbol.

## Q Platform

An end-to-end coding management platform providing a single-user interface, that is modularised and HL7 compliant. Users don't need to jump from application to application to perform the coding function. Management have greater capability and capacity to effectively manage the coding function in full, from work allocation to audit. Data feeds can be taken from any data source to efficiently and effectively code an episode.

## Features and Benefits

### Resource/work management

- » Highly configurable workflow (by customer)
- » Versatile, easy and intuitive to use
- » Accommodates workload balancing across disparate users/teams
- » Compliments & strengthens management (configurable by customer), for example:
  - Workload forecasting (analysis of prior productivity by casemix, continuous)
  - Workload scheduling (allocation of work by speciality or casemix and coder competency)
  - Auditing
  - Revenue management (allocation of work according to payer factors)
  - Competency Management (competency development, gap analysis, planning)
  - Learning and Development Management (learning modules library, scheduling and dissemination of learning modules, certification, coder advice forum)
  - Reporting management

### Quality:

- » Analytics based decision support (prior episodes, pathology/radiology reports, audit feedback loop)
- » PICQ® analysis embedded, configurable by episode
- » COF analysis (real time, specified)
- » Peer analysis (casemix complexity ranking)
- » Learning & Development Analysis
- » Pavilion Health Audit Tool™

### Coding/Classification:

- » Fully embedded classification references
  - Diseases indexes & tables
  - Interventions indexes & tables
  - Coding Standards & Rules
- » Fully embedded Grouper
  - Dynamic grouping
  - Historical Groupers
  - Multiple DRG calculation & display capability
- » Robust Search capability
- » Continuous reference to patient/episode details
- » Coding guidance, non-rigid (to assist in completeness of coding)
- » Proprietary coding suggestion feature (our secret sauce)
- » Dynamic field validation
- » Standalone coding capability
- » Multi-episode coding
- » On-the-fly code resequencing capability
- » Fully flexible coding review with code search and assignment capability
- » Hospital Acquired Complications (HAC) (flag, measurement)

### Reporting:

- » Coding workflow, activity and performance
- » Facility unit activity and revenue
- » Service activity

Pavilion Health is driven in the belief that there is a better, more cost-efficient way to administer, analyse, and optimise the resources consumed in the healthcare setting, ...as long as the data is of the highest quality.

We are a specialist software products and services business focused on the quality and integrity of activity and costing data within the healthcare industry.

### Q Coding Platform™

Modular end-to-end clinical coding process management system

#### Work Management

Getting the right thing to the right person at the right time.

- Scheduling
- Competency management
- Workflow & workload balancing

#### Coding

- Code Search
- Code Selection
- Grouping

#### Quality

Guidance & Decision Support

- "Real-Time" PICQ®
- Performance Management
- Record audit sampling & management

#### Reporting

- Quality & productivity
- Analytics
- RISQ™

#### Data Quality

Methods to audit the quality of data underpinning:

- Funding models and benchmark performance
- Safety and quality data, and the incidence of Hospital Acquired Complications (HACs)

#### Process Measurement

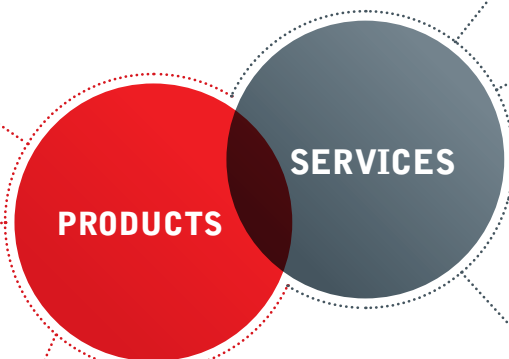
Tools to measure costing and classification processes against best practice

#### Cost Modelling

Development of price and cost weight models under a DRG-based funding regime

#### Health Information Management and Coding Services

Outsourcing and advice on the establishment, training, and measurement of effective and efficient coding services



### picq®

PERFORMANCE INDICATORS FOR CODING QUALITY

A web-based auditing tool

- Identifies records in data sets that may be incorrectly coded
- Measures coding accuracy by using set of indicators
- Benchmarks across health services, hospitals and clinical coders
- Is used for internal performance management to support
  - Continuous review of coding quality
  - Review of amended coded data quality

### risq™

RELATIVE INDICATORS FOR SAFETY AND QUALITY

A clinical safety and quality focused assessment tool

- Measures Hospital Acquired Complications (HACs) or preventable safety incidences that occur within the patient episode of care
- Benchmarks relative safety and quality performance, risk-adjusted between peers

### codexpert™

- eBook reference of the ICD-10-AM/ACHI/ACS classification, standards and coding rules
- Search, browse, review, and select codes
- Create and export code lists
- Available as "Standalone" version for local use, or "Network" version for team use

